



A Message From Your President

It is my pleasure to report to you that 2008 was a good year for the Heritage Family Credit Union as measured by our financial performance. However, there is much turmoil in the current market, and we must carefully manage our business in the months ahead as we stay connected to the events that could affect us.

I am constantly being asked "What can I do as an individual during this difficult financial time?" First, you can "pay yourself" by paying off debt and reducing liabilities, then save any excess funds. As you invest those funds, keep the principles of the SLY theory in mind:

S = Safety L = Liquidity Y = Yield

If you need to borrow, be sure you review the terms and rates of a loan so you can be confident that your money is working efficiently for you.

Our first quarter of 2009 has shown an unusually heavy amount of activity in automobile lending and the refinancing of home mortgages. We have been working Saturdays and Sundays to keep up with the demand and it looks like this will continue through the remaining first half of 2009. The refinance activity will put a significant amount of disposable income back into our local economy as individual mortgage payments are reduced. If you haven't taken advantage of this phenomenon, you should check with our mortgage originators to see how you could benefit.

On a national scale, it is noteworthy to report to you that the National Credit Union Administration, our federal insurer, has advanced money from the "insurance fund" to support the United States Central Credit Union Corporate. Their support of the US Central is necessary so that the credit union system does not fail. The US Central invested in triple A mortgage-backed instruments, graded as safe— but when the market turned south, the value of those instruments was adversely affected.

At the end of February, we hit a milestone at HFCU by going over the \$200 million asset level for the first time. Our federal insurance level was increased to \$250,000.00 and that change is reflected in our higher deposit balances.

Please know that I sincerely appreciate your business and wish you success during these challenging times.

Join Us For Our 53rd Annual Meeting and Brunch

Join us for the first ever Heritage Family Credit Union Annual Meeting Brunch! The 53rd Annual Meeting will be held on Sunday, April 19, 2009 at 10:30 A.M. at the Holiday Inn Hotel and Conference Center in Rutland. The meeting is more than just a business get-together that happens once a year. It is a solid commitment by staff, members and volunteers to keep the credit union strong and healthy.

It's Important to Attend

As a member of HFCU, you are a part owner of the Credit Union. What happens to the organization is very important to you and the rest of the membership. At the Annual Meeting, you have the chance to review the events of the past year and learn about important changes taking place during the coming year. In addition, you can mingle with fellow members and meet the staff and volunteers that run the credit union. More importantly, you will have the opportunity to elect fellow members to the Board of Directors who oversee the operation of the credit union.

A pleasant brunch will be accompanied by music performed by the Brad Morgan Quartet; and after brunch, the Annual Meeting will take place and some great prizes will be raffled off. Space is limited, so plan to get your tickets early.

Brunch: 10:30 A.M.

Business Meeting: 11:30 A.M.

Price: \$12 per member, \$12 per guest

Ticket sales commence Monday, March 30th at any of our credit union branches. Tickets must be purchased by Monday, April 13th.





Third Annual Shredo De Mayo Set for May 9

Did you know the number of Americans who have experienced identity theft has surpassed 27 million, with the incidence rate increasing every year? It's Shredo de Mayo time again here at Heritage Family Credit Union and we're looking to say "Adios" to identity theft.

That's why on Saturday, May 9, 2009 from 9:00 A.M. – 12:00 P.M. at our Thirty Allen Street Branch in Rutland, Heritage Family Credit Union will be helping to protect your identity and your accounts against theft and fraud with the free shredding of personal and confidential information for members. We'll also be handing out information on identity theft and having a great time with food, giveaways and maybe even doing some salsa dancing.

So, come on down to Heritage Family Credit Union's Thirty Allen Street Branch on May 9 from 9:00 A.M. – Noon and say "Hasta la vista" to all of your confidential papers before someone turns your credit report and accounts into nacho cheese.

My Fair Haven

The snow is melting and work on the new Heritage Family Fair Haven branch is really coming along! Located on the corner of Washington Street and 4th Street in Fair Haven, the new branch will feature a drive-thru window and drive-up ATM, as requested by our members. Keep an eye out for information on Grand Opening events, and we hope you can be part of celebrating this addition to our family of branches.



Moose on the Loose!

To support arts/history education outreach, participating artists and future Bennington promotions, the Bennington Area Chamber of Commerce is hosting Moosefest 2009, and Heritage Family is getting its own moose! To take part in this event, Heritage Family asked Bennington native and Heritage Family member, John A. Crawford to take on the task.

Born in Bennington, John A. Crawford has always had the imagination of an artist and began his career with Ben-Mint, a manufacturer of gift wrap, where he worked for 20 years. Specializing in packaging and typography, he began his own design service in 1975 and enjoyed this service along with specialized carved sign development until a health issue forced early retirement. He began to wood carve in 1988 and quickly developed this skill, which he said has been a pleasure to practice in his later years. The Heritage Moose is his third full-sized artwork of this nature and is a pure joy to develop.



Speaking of his catamount theme for the moose, John has this to say: "The Catamount motif is actual Vermont heritage, which I try to weave into this kind of display material. I have hand-carved floral/fruit decorative material to enhance the contemporary style of the Heritage Family Moose. I will begin working on this project the third week of February and should have it complete sometime in early April. I really love the existence of the big cats. On one hand, they are a powerful and almost frightening predator; yet are the most graceful and beautiful animals to admire from a safe distance. I hope I can do this art-piece justice."

Stop by our Bennington Branch to see Crawford's moose after the unveiling this Spring!

Updated Fee Schedule

The following fees go into effect July 1, 2009.

NSFs	\$27.00
Stop Payment Fee	\$27.00
Courtesy Fee Pay Protection	\$27.00
Incoming Wires	\$10.00
Outgoing Wires	\$20.00
Cashier's Check Fee	\$5.00
Check Copies	\$5.00
Foreign Checks	\$15.00
Statement Copy Fee	\$5.00
Coin Fee	5%/10%
Low Balance Fee	\$3.00
Abandoned Accounts	\$100.00
Boxes of Checks	\$22.00
Premature Account Closing	\$20.00
Account Reconciliation (per hour)	\$25.00
Reg. D Violation	\$10.00
Traveler's Cheques	\$1.50
Traveler's Cheques for Two	\$2.00
Returned Mail	\$0.00
Safe Deposit Boxes	
· 3 x 5	\$35.00
· 5 x 5	\$50.00
· 3 x 10	\$55.00
· 5 x 10	\$80.00
· 10 x 10	\$135.00
Drilling	\$225.00
Duplicating Keys	\$15.00
Reissue Card/PIN	\$6.00
Transaction Fee	\$1.00
Uncollected Funds Fee	\$27.00



Avoiding the Cost of Collateral Protection Insurance

As the lien holder on your vehicle and many others, we depend on comprehensive and collision insurance to protect our credit union from uninsured loss. The terms of your loan contract require this coverage for the life of the loan. Still, members sometimes allow their coverage to lapse.

When this happens, a Collateral Insurance policy is placed on the member's loan with the cost added to the monthly payments. Collateral Protection Insurance protects the Credit Union, but does not cover the borrower, and is no substitute for traditional insurance.

You can avoid the added cost of Collateral Protection Insurance by keeping your insurance policy up to date. Should you receive a notice from our Insurance Department asking for proof of insurance, we encourage you to respond quickly to avoid any inconvenience. For questions on Collateral Protection, please give us a call at 888.252.8932.

New Saturday Hours and Additional Drive Thru Location

Beginning April 18, 2009, the Thirty Allen Street lobby and drive thru of Heritage Family Credit Union will have new operating hours on Saturdays, from 9:00 A.M. to Noon. Also, to better serve members, the West Street Branch drive thru in Rutland will be open on Saturdays from 9:00 A.M. to Noon beginning April 18. For more information on services offered on Saturdays, call 888.252.8932.

Emerald Visa a Huge Success!

The Heritage Family Emerald Visa® is a huge hit with our members! Members love earning points every time they use their cards, part of the FREE Rewards Program. Points are redeemable for travel, merchandise and account credit! For more information, or to apply for your HFCU Emerald Visa, call 888.252.8932 or stop into any branch.





Heritage Family CREDIT UNION

Main Office

Thirty Allen Street
Rutland, VT 05701
888.252.8932
Fax 802.775.7864

Rutland Branch

Fifty West Street
Rutland, VT 05701
888.252.8932
Fax 802.747.7543

Fair Haven Branch

73 Main Street
Fair Haven, VT 05743
888.252.8932
Fax 802.265.4751

Londonderry Branch

Route 100
South Londonderry, VT 05155
888.252.8932
Fax 802.824.1003

Hooksett Branch

1338 Hooksett Road
Hooksett, NH 03106
888.252.8932
Fax 603.624.1132

Bennington Branch

206 Pleasant Street
Bennington, VT 05201
888.252.8932
Fax 802.447.1003

Brandon Branch

2 West Seminary Street
Brandon, VT 05733
888.252.8932
Fax 802.247.8732

MARS 800.374.8469

e-Branch www.hfcvt.com

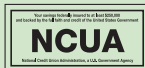
*Your entire family is eligible
to join the Credit Union.
Call for an application today!*

*We make loans without
regard to race, color, religion,
sex or national origin.*

*Federal regulations prohibit
the payment of dividends in
excess of available earnings.*



We Do Business In Accordance With the
Federal Fair Housing Law and the
Equal Credit Opportunity Act



This credit union is federally
insured by the National
Credit Union Administration

Timely Tax Tips

Tax Refunds: All parties named on the check must endorse federal tax refund checks. If mailing the check for deposit, sign the back and add the words: For deposit only to the account # _____.

If you are requesting that a refund be electronically deposited to your account, the Routing and Transit number is **211691318**. Contact our call center at 888.252.8932 if you need assistance.

IRA Deposits: Deposits to your 2008 IRA must be received no later than April 15, 2009. Remember, the credit union offers Traditional, Roth and Coverdell IRAs. For more information contact Member Services at 802.776.2132.

Loan Rates

All rates are listed "as low as" Effective March 10, 2009

Type	Term	APR**	Payment Per \$1,000 of Borrowing
Secured Loans*	24 months	4.95%	\$43.86
<i>Including new/used autos and RVs</i>	36 months	5.95%	\$30.41
	48 months	6.25%	\$23.61
	60 months	6.50%	\$19.57
	72 months	6.75%	\$16.94
Unsecured Loans*	48 months	9.70%	\$25.23
Home Equity Line of Credit*	180 months	Prime +1.75% adj	\$7.93

Visa Emerald Cards

Visa® Platinum Rate (No Annual Fee)	Prime + 1.00% adj. (7.25% min.)
Visa® Gold Rate (No Annual Fee)	9.99%
Visa® Classic® Rate (\$15 Annual Fee)	11.90%
Visa® Classic® Rate (No Annual Fee)	13.90%
Certificate Secured	Certificate Rate + 3.00% adj.
Share Secured	Share Rate + 3.00% adj.

Student Loans

Student Loans, Federal Stafford	6.80%
Student Loans, Federal PLUS & SLS	8.50%
Overdraft Protection	15.00%
Mortgages/Mobile Home Loans	Contact a Mortgage Officer for current rates.

*Rate based on your credit history. Actual rate may be higher. All rates subject to change without prior notice.

**Denotes Annual Percentage Rate.

Deposit Rates

Account	APY**	Rate	
Share Savings Account* (\$25 Minimum Balance)	0.50%	0.499%	
Share Draft Account*	0.15%	0.15%	
Other Accounts* (Holiday, Vacation, Fuel, Tax)	0.50%	0.499%	
Money Market Share Account (\$1,000 Minimum Balance)			
	(\$1,000 to \$19,999)	1.25%	1.243%
	(\$20,000 to \$34,999)	1.50%	1.490%
	(\$35,000+)	2.05%	2.031%
IRA Payroll /Shares	1.00%	0.995%	
IRA Term Share Certificates (\$500 Minimum Balance)		Call for terms and rates.	
Term Share Certificates (\$1,000 Minimum Balance)		Call for terms and rates.	

A penalty may be imposed for early withdrawal.

*Federal law prohibits payment of dividends in excess of available earnings. **Annual Percentage Yield.